



# Doncaster Council

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3<sup>rd</sup> March 2022

**To the Chair and Members of the Health and Adult Social Care Overview and Scrutiny Panel**

## **QUALITY OF ADULT SOCIAL CARE SERVICES INCLUDING COVID RESPONSE**

<b>Relevant Cabinet Member(s)</b>	<b>Wards Affected</b>	<b>Key Decision</b>
Councillor Andrea Robinson - Portfolio Holder for Adult Social Care	All	No

## **EXECUTIVE SUMMARY**

1. In incredibly difficult circumstances Doncaster's care providers have maintained generally good quality over the last year according to ratings received from the Care Quality Commission. This is due to the skill and dedication of staff working within residential, domiciliary and other care settings across the Borough. Thanks are also due to Council and NHS staff who have provided direct support to Doncaster's care providers through the ongoing impact of the Covid pandemic.

## **EXEMPT REPORT**

2. The report is not exempt.

## **RECOMMENDATIONS**

3. The Panel are asked to note and comment on both the support provided to Doncaster's care providers during the Covid pandemic, and also the quality demonstrated by care providers in relation to ratings given by the Care Quality Commission (CQC).

## WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

4. Safe and good quality adult social care services support the health and wellbeing of Doncaster people who receive them and provide both practical help and peace of mind to family carers. Well-run services also provide rewarding employment opportunities for Doncaster's workforce.

## BACKGROUND

5. The presentation attached to this report (Appendix One) illustrates the considerable pressure created for Doncaster's care providers by the Omicron variant of Covid 19. The degree of mortality from this variant has been significantly lower than from previous waves, thanks to high uptake of vaccination and also to wider commitment from care provider staff on infection prevention and control. The presentation also sets out the significant support provided to Doncaster's care providers by Council staff, through providing advice and guidance, through financial assistance (both from Council budgets, national government and the South Yorkshire Integrated Care System) and through assistance managing Covid outbreaks alongside NHS colleagues.
6. The presentation also shows the continuing strong performance from Doncaster's care providers in terms of their ratings from the Care Quality Commission and sets out the next steps planned in relation to both ongoing improvement and increased financial support.

## OPTIONS CONSIDERED AND REASON FOR RECOMMENDED OPTION

7. There are no options to consider within this report.

## IMPACT ON THE COUNCIL'S KEY OUTCOMES

8. The Overview and Scrutiny function has the potential to impact upon all of the Council's key objectives by holding decision makers to account and reviewing issues outside the remit of the Council that have an impact on the residents of the Borough.

	Outcomes	Implications
	<p><b>Doncaster Working:</b> Our vision is for more people to be able to pursue their ambitions through work that gives them and Doncaster a brighter and prosperous future;</p> <ul style="list-style-type: none"><li>• Better access to good fulfilling work</li><li>• Doncaster businesses are supported to flourish</li><li>• Inward Investment</li></ul>	
	<p><b>Doncaster Living:</b> Our vision is for</p>	

	<p>Doncaster's people to live in a borough that is vibrant and full of opportunity, where people enjoy spending time;</p> <ul style="list-style-type: none"> <li>• The town centres are the beating heart of Doncaster</li> <li>• More people can live in a good quality, affordable home</li> <li>• Healthy and Vibrant Communities through Physical Activity and Sport</li> <li>• Everyone takes responsibility for keeping Doncaster Clean</li> <li>• Building on our cultural, artistic and sporting heritage</li> </ul>	
	<p><b>Doncaster Learning:</b> Our vision is for learning that prepares all children, young people and adults for a life that is fulfilling;</p> <ul style="list-style-type: none"> <li>• Every child has life-changing learning experiences within and beyond school</li> <li>• Many more great teachers work in Doncaster Schools that are good or better</li> <li>• Learning in Doncaster prepares young people for the world of work</li> </ul>	
	<p><b>Doncaster Caring:</b> Our vision is for a borough that cares together for its most vulnerable residents;</p> <ul style="list-style-type: none"> <li>• Children have the best start in life</li> <li>• Vulnerable families and individuals have support from someone they trust</li> <li>• Older people can live well and independently in their own homes</li> </ul>	
	<p><b>Connected Council:</b></p> <ul style="list-style-type: none"> <li>• A modern, efficient and flexible workforce</li> <li>• Modern, accessible customer interactions</li> <li>• Operating within our resources and delivering value for money</li> <li>• A co-ordinated, whole person, whole life focus on the needs and aspirations of residents</li> </ul>	

	<ul style="list-style-type: none"> <li>• Building community resilience and self-reliance by connecting community assets and strengths</li> <li>• Working with our partners and residents to provide effective leadership and governance</li> </ul>	
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## **RISKS AND ASSUMPTIONS**

9. There are no assumptions associated with this report. There are significant risks in relation to supporting care providers to maintain quality and recover from the ongoing Covid pandemic.

## **LEGAL IMPLICATIONS [OFFICER INITIALS: NC DATE:18/2/22]**

10. The Council's Constitution sets out the terms of reference for the Health and Adult Social Care Overview and Scrutiny Panel, which includes reviewing and scrutinising any matter relating to the planning, provision and operation of health services in the local regions. Further tailored legal advice can be provided on any matters arising.

## **FINANCIAL IMPLICATIONS [OFFICER INITIALS: DB DATE:17/2/22]**

11. There are no financial implications for Doncaster Council arising directly from this report.

## **HUMAN RESOURCES [OFFICER INITIALS: AC DATE:17/2/22]**

12. There are no direct HR implications in relation to this report.

## **TECHNOLOGY IMPLICATIONS [OFFICER INITIALS: PW DATE:17/2/22]**

13. There are no direct technology implications in relation to this report.

## **HEALTH IMPLICATIONS [OFFICER INITIALS: RS DATE:17/2/22]**

14. The support provided by Doncaster's care providers helps people who have varying needs, relating to mental health, physical health and a range of long-term conditions. Good quality support helps people maintain health, or recover after episodes of illness.

## **EQUALITY IMPLICATIONS [OFFICER INITIALS: PH DATE:17/2/22]**

15. Overview and Scrutiny gives due consideration to the extent to which the Council has complied with its Public Equality Duty and given due regard to the need to eliminate discrimination, promote equality of opportunity and foster good relations between different communities.

## **CONSULTATION**

16. No specific consultation has been undertaken in respect of this report.

## **BACKGROUND PAPERS**

Presentation – Registered Care Provision

## **GLOSSARY OF ACRONYMS AND ABBREVIATIONS**

- NHS – National Health Service
- CQC – Care Quality Commission

## **REPORT AUTHOR & CONTRIBUTORS**

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